#### Manual Micro Analysis Help Guide



NQAC

Nestlé Quality Assurance Center





#### **Getting Started**

Begin by enabling the macros within the form.

<b>I</b> SECURITY WARNING Some active content has been disabled. Click for more details.	Enable Content
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A B C D E F G H I J K L M N O P	C S T U V W X Y Z AA AB AC AD AE AF A
1	MICRO ANALYSIS REQUEST FORM



# **Provide Your Contact Information**

In the field pictured on the right, enter your business' contact information.

- Business Name
- Address
- Phone
- Fax

SUPPLIER OR FACTORY NAME AND LOCATION							
siness r	ame, address, phone and fax below:						
ONE:							
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are started within 24 hours of being							
receive	ed at NQAC unless otherwise						
	advised						
	ONE: Il samp are sta receive	ONE: Il samples for Microbiological testing are started within 24 hours of being received at NQAC unless otherwise advised					



### **Submitter Information**

The individual completing the form will list their name and the date the sample(s) are submitted to NQAC.

\*The submitter is not copied on the Final Laboratory Report.

#### **Click To Email to NQAC**

If the click option does not work, please send directly to usngacmarf@us.nestle.com



"International Clients: Please include USDA Importation Permit 44434 on the outside of each package shipp



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#### **Report Recipients**

List the name and email address of the individuals who should receive a copy of the Final Laboratory Report.

#### Click To Email to NQAC

If the click option does not work, please send directly to usnqacmarf@us.nestle.com

 NQAC Contact

 grpCSNDub@us.nestle.com

 Primary Contact for Deviations

 NAME OF SUBMITTER:

 DATE SUBMITTED/SHIPPED TO NQAC:

 REPORT RECIPIENTS (Please include email if outside of Nestlé)

 1

 2

 3

 5

 6

"International Clients: Please include USDA Importation Permit 44434 on the outside of each package shipp



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# **Billing Information**

# Fill in your NQAC Customer ID and Client P.O. or Reference #.

\*If you do not know or do not have a Client P.O. or Reference #, you can leave this cell blank.

The NQAC Customer ID is used for reporting and billing purposes and must be listed on the form.

If you do not have a NQAC Customer ID, you can click the "For NQAC Customer ID" button located in the box to the right.



#### NESTLE USA, INC

QUALITY ASSURANCE CENTER Shipping: 6625 Eiterman Rd, Dublin, OH 43016 Mailing: PO Box 1516, Dublin, OH 43017

Telephone: 614-526-5200 For Customer Service: For NQAC Customer ID:



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#### **Project Description**

The project description will be the project report name.

This description will be the subject line of the Final and Partial Report when they are emailed to you.

\*If this field is left blank the subject of the email containing your results will be:

*Final or Partial Laboratory Report : (Project #)* 





# **Sample Information**

Choose the sample type from the drop-down box. The following are your options:

FP = Finished Product RM = Raw Material ENV = Environmental Sample WIP = Nestlé WIP

#### Please fill in Sample Description,





### **Sample Information**

Enter the description, SAP Lot or Production Code, and Client Sample ID #.

This information will show up on the Final Laboratory Report. This information must be able to be matched to the samples received at NQAC Dublin.

	Sample Description (Product Name)	SAP Lot or Production Code	Client Sample ID #
1			
1			



#### **Pooled Requirements**

Choose Y (yes) or N (no) if you would like NQAC to composite the samples.

\*Please note that NQAC cannot pool multiple containers for general microbiology testing.





#### **Testing Requirements**

To indicate what testing you would like performed on your samples click on the small square in the desired column.

Please note that by clicking within each cell you can access a drop-down menu to select sample weights and testing variations.

	Gei	Pathogen Testing				
APC	EB	Coliforms / E. Coli	Mold / Yeast	Staph (CPS)	Listeria	Salmonella
					V	
					Π	





#### **Requesting Commercial Sterilities**

List your testing in the other column.

Indicate the temperature of incubation in the sample description.

In the Special Instructions indicate the incubation temperature and duration.

We will also need the targeted pH ranges listed in the other column.



Sample Description (Product Name)	SAP Lot or Production Code	Client Sample ID #	Pooled?	SAP Material ID #
30°C Strawberry Pudding	12345	11:15		54321

Special Instuctions	Please Incubate at 30°C for 10 Days



#### **Requesting Commercial Sterilities**

#### Please fill in Sample Description, SAP Lot, and (if desired) SAP Material ID as you would like for them to appear on the report.

								Gei	neral Testing		P	athogen Testin	g	
					q3									
NQAC NUMBER	Sample		SAP Lot or		ole	SAP Material ID								
(for internal use only)	Туре	Sample Description (Product Name)	Production Code	Client Sample ID #	Ро	#	APC	EB	Coliforms / E.Coli	Mold / Yeast	Staph (CPS)	Listeria	Salmonella	Other
		30°C Strawberry Pudding	12345	11:15		54321								Comm Sterility & pH
Special I	nstuctior	IS Please incubate at 30°C fo	r 10 Davs											



### Submit Your Analysis Request Form

Once the form is completed, click the "Click to Email to NQAC" button to submit the form.

*If this button doesn't work you can manually send the form by sending directly to this email address.* 

Please be sure to print out a copy and *include it with your shipment*.

Contact Customer Service at nqacdublincustomerservice@us.nestle.com OR 614-526-5200 with any questions.

	MICRO ANALYSIS REQUEST FORM
	Click To Email to NQAC
f the click opt	ion does not work, please send directly to ARF-Micro@nestle.com
	NQAC Contact
	NQAC Dublin Customer Service



