

User Guide Features

This user guide provides helpful information about the Prior Notice System Interface (PNSI), including:

- Navigating the Home Page
- Creating a New Prior Notice
- Managing Submissions
- Managing Favorite Entities

Document Version

Version 3 Updated 8/21/2025

The Prior Notification System Interface (PNSI) is used to provide notification to the FDA of imported shipments of articles of food prior to their arrival in the US. This can include information about the product, quantity, and packaging, and related facilities such as the manufacturer, shipper, owner, and ultimate consignee.

This user guide walks through how navigate through the home page, create and submit a Prior Notice, review submissions, and view the favorites tab.

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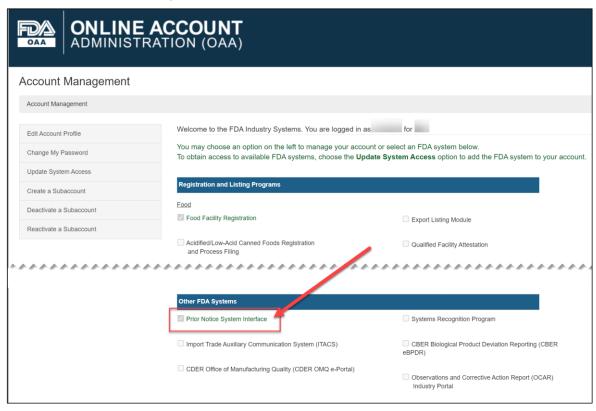
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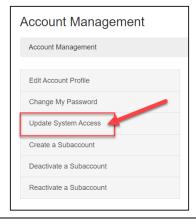


PNSI Home Page

1. Double click on Prior Notice System Interface from the Online Account Administration (OAA).



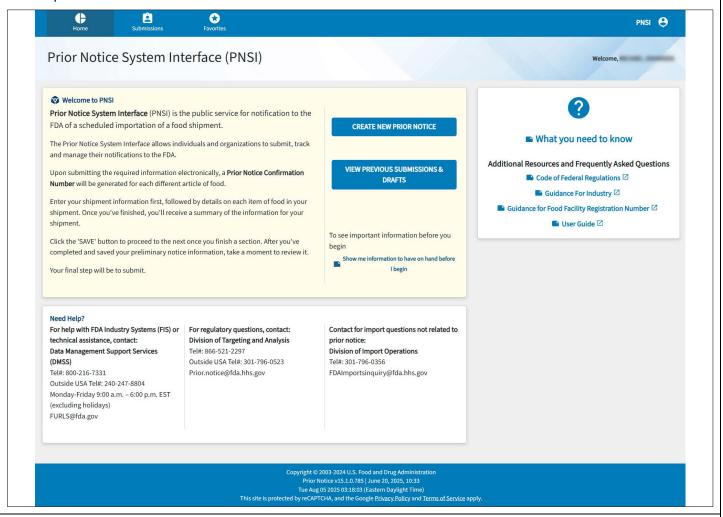
Note: If PNSI is not currently an available system, you can make it available by going into **Update System Access** in the Navigation Panel on the left and selecting Prior Notice System Interface.







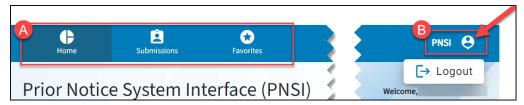
2. On the PNSI home page you can view background information about PNSI, access help materials, create new prior notices and view submissions.



- 3. There are three various features on the Top Navigation Bar.
 - A. Select **Home**, **Submission**, or **Favorites** to navigate to another page.

Note: The page you are on is highlighted so you can easily see where you are in the system.

B. Select the **PSNI icon** in the top right corner to logout.

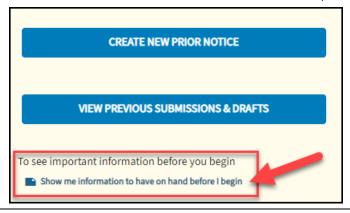






4. Select the **Create New Prior Notice** button or **View Previous Submissions & Drafts** button in the center of the home page to work on or review Prior Notices.

Note: Under the View Previous Submissions & Drafts button, review the important information section.



5. For help information including Additional Resources and Frequently Asked Questions, select an item from the What you need to know section on the right-hand side of the home page.



6. If you need assistance using PNSI, contact FDA's support services located at the bottom of the home page.

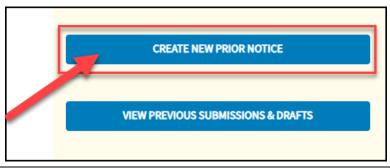
For help with FDA Industry	For regulatory questions,	Contact for import questions no
Systems (FIS) or technical	contact:	related to prior notice:
assistance, contact:	Division of Targeting and Analysis	Division of Import Operations
Data Management Support	Tel#: 866-521-2297	Tel#: 301-796-0356
Services (DMSS)	Outside USA Tel#: 571-468-1488	FDAImportsinquiry@fda.hhs.gov
Геl#: 800-216-7331	Prior.notice@fda.hhs.gov	
Outside USA Tel#: 240-247-8804		
Monday-Friday 9:00 a.m. – 6:00		
o.m. EST (excluding holidays)		
FURLS@fda.gov		



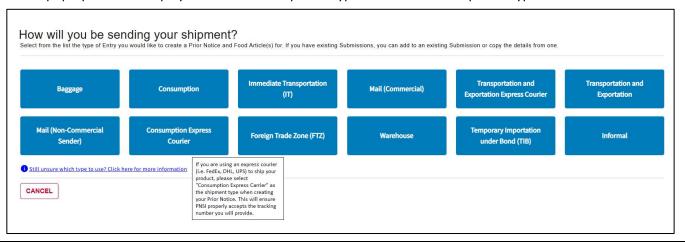


Create New Prior Notice

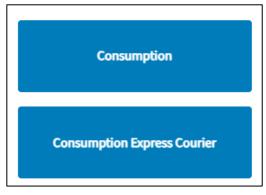
1. To begin a Prior Notice, select the Create New Prior Notice button in the center of the home page.



2. A pop-up window displays the available shipment types. Hover over a shipment type to view the definition.



3. Select the shipment type applicable for the Prior Notice. After selecting a shipment type, you are not able to change the type. To choose a different shipment type, you must create a new Prior Notice.



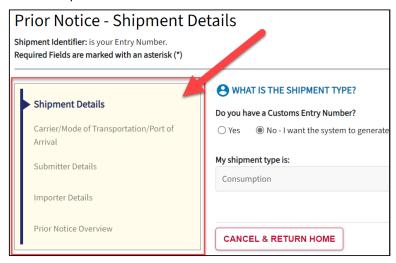
Note: The fields on the following screens may vary based on the shipment type.





Prior Notice- Navigation Panel

4. The **Navigation Panel** is on the left-hand side of the page. Use the **Navigation Panel** to move through each section of the Prior Notice request.



5. If a section is missing a field, a **red exclamation mark** displays beside the page title. To edit, simply click on the page title in the **Navigation Panel**.



6. As you complete each section, a green checkmark displays beside the title.

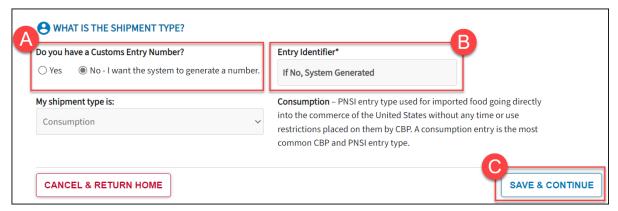




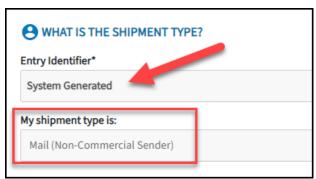


Prior Notice-Shipment Details

- 7. You land on the **Prior Notice- Shipment Details** page.
 - A. If you have a Customs Entry Number, select **Yes**. The system defaults to No I want the system to generate a number. If you leave this selected, the system auto-generates the number for you.
 - B. If you selected Yes, add the **Entry Identifier** on the right.
 - C. Select Save & Continue.



Note: By default, only the **Mail Commercial** and **Non-Mail Commercial** shipment types have System Generated Entry Identifiers.

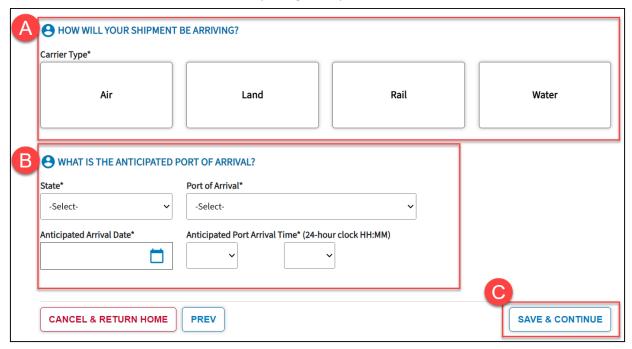




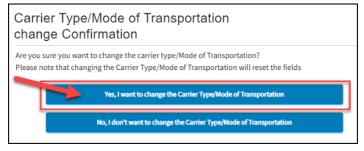


Prior Notice- Carrier/Mode of Transportation/Port of Arrival

- 8. On the Prior Notice- Carrier/Mode of Transportation/Port of Arrival page.
 - A. Select the **Carrier Type** to complete the Carrier Information.
 - B. Complete the **Carrier Information** pertaining to the selected Carrier Type. All required fields are indicated with an asterisk next to the field name.
 - **Note:** The fields vary based upon the Carrier Type.
 - C. Select **Save & Continue** after completing all required fields.



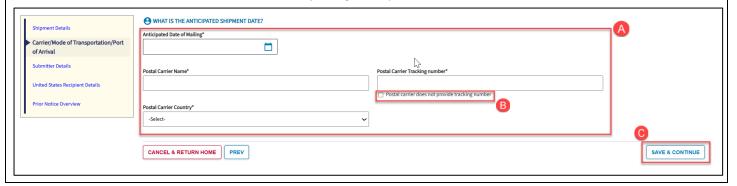
Note: If you select another Carrier Type, a pop-up window appears prompting you to choose Yes, I want to change the Carrier Type/Mode of Transportation or No, I don't want to change the Carrier Type/Mode of Transportation.







- 9. On the **Prior Notice- Carrier/Mode of Transportation/Port of Arrival** page for the **Mail Commercial** and **Non-Mail Commercial** shipment types.
 - A. Enter the **Anticipated Date of Mailing, Postal Carrier Name, Postal Carrier Tracking number, Postal Carrier Country**. All required fields are indicated with an asterisk next to the field name.
 - B. If the Postal Carrier does not provide tracking number, then the check box 'Postal carrier does not provide tracking number" field can be selected.
 - C. Select **Save & Continue** after completing all required fields.

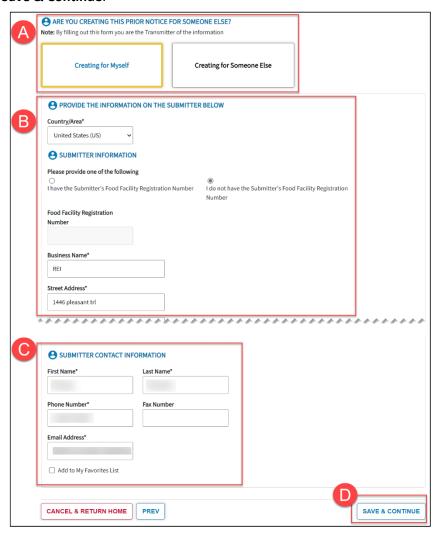






Prior Notice-Submitter Information

- 10. Complete the **Submitter Information** page.
 - A. Select who you are completing the form for, Creating for Myself or Creating for Someone Else. Note: Select Creating for Myself to pre-populate the Submitter Information fields. Select Creating for Someone Else to manually type in the information or choose from a favorites list to populate the information.
 - B. Complete the **Submitter Information**.
 - C. Complete the Submitter Contact Information.Note: Select Add to My Favorites List to autogenerate this address for future information.
 - D. Select Save & Continue.





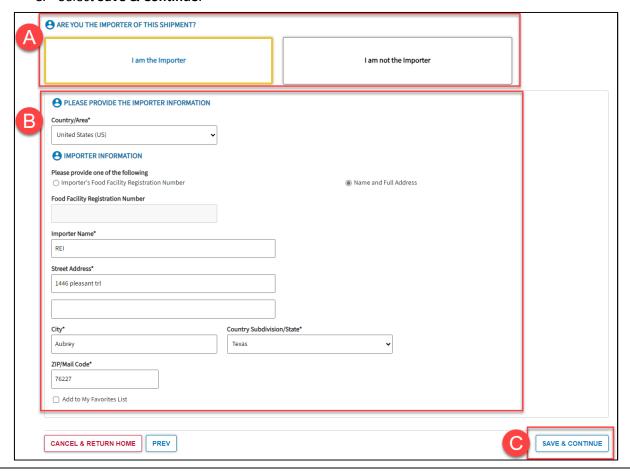


Prior Notice-Importer Details

- 11. Complete the **Importer Details** page.
 - A. Select the Importer of the shipment.
 - B. Compete the Importer Information.

Note: If you select, **I am the Importer**, the Importer information fields auto-populate based on data entered in the Submitter section. If you select, **I am not the importer**, you can choose from a favorites list to populate the information.

C. Select Save & Continue.



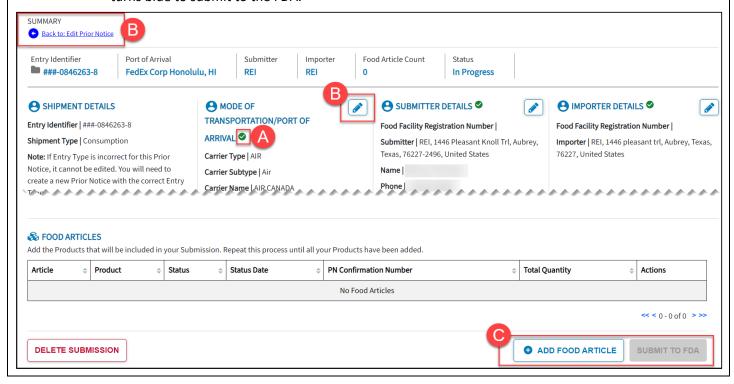




Prior Notice Overview

- 12. After saving the Importer Details section, the Prior Notice Overview page opens.
 - A. Green check marks indicate the section is complete.
 - B. If you need to edit a section, select the **pencil edit icon** beside the section or select the **Back to: Edit Prior Notice** option on the top left corner of the page.
 - C. To add the Food Articles for your submission, select the **Add Food Article** button on the bottom right corner.

Note: The **Submit to FDA** button is disabled and gray. Once you add the Food Article, it is enabled and turns blue to submit to the FDA.

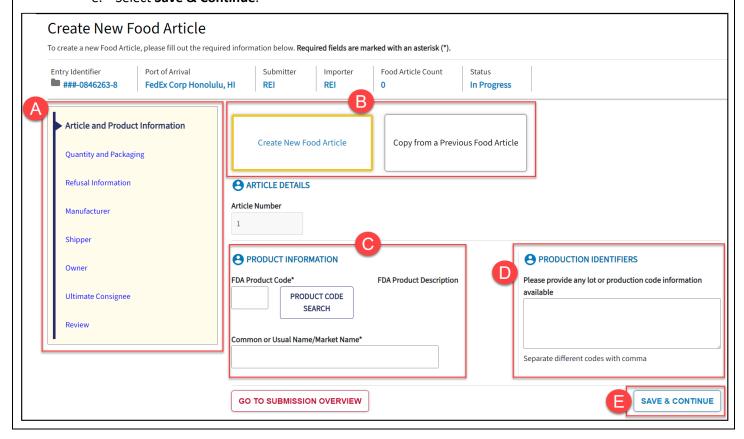






Create New Food Article

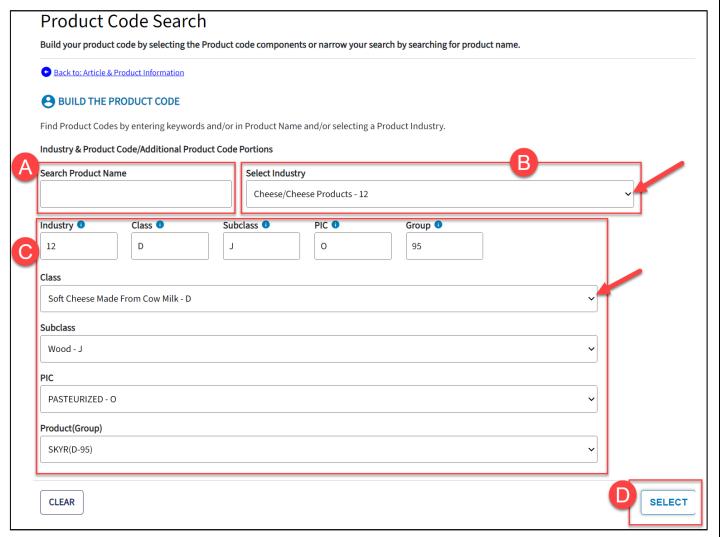
- 13. The Create New Food Article page opens after selecting Add Food Article.
 - a. The left **Navigation Panel** displays the sections that need to be completed to add a food article.
 - b. Select Create New Food Article or Copy from a Previous Food Article.
 - c. If you know the FDA Product Code, enter it in the **FDA Product Code** field. If you do not know the product code, select **Product Code Search**. (Follow the next step to search for the Product Code.) Type the **Common or Usual Name/Market Name**.
 - d. Provide any lot or production code information available in the **Production Identifiers** box.
 - e. Select Save & Continue.







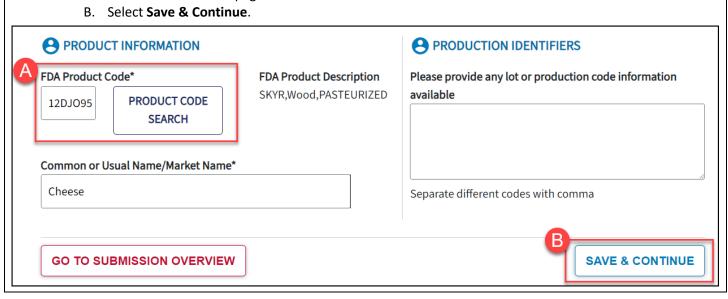
- 14. Once you select Product Code Search, the **Product Code Search** page displays.
 - A. If you know the product name, type it in the **Search Product Name**. If recognized, the industry selection filters based upon the product name.
 - B. Use the drop-down menu to **Select Industry**.
 - C. Select the drop-down menu for each category to generate the **Class**, **Subclass**, **PIC**, and **Product** (**Group**).
 - D. Click Select to continue.







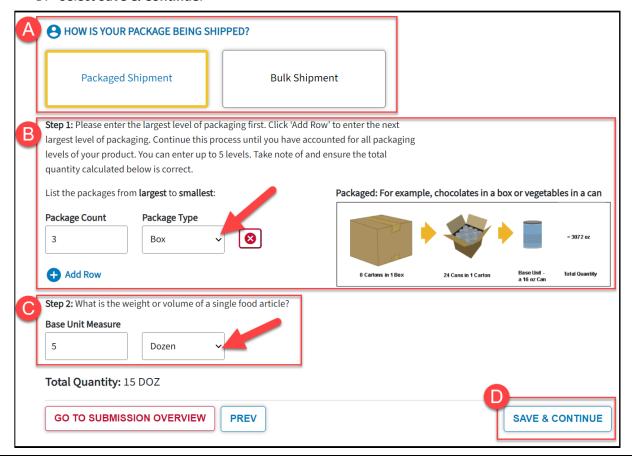
- 15. Clicking select will return you to the Create New Food Article page.
 - A. The **FDA Product Code** and **FDA Product Description** populate based on information selected on the Product Code Search page.







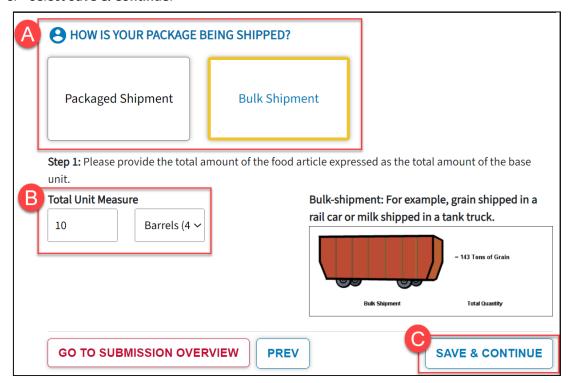
- 16. After selecting Save & Continue, you land on the Quantity and Packaging page. For smaller shipments,
 - A. Select **Packaged Shipment**. (Follow the next step for Bulk Shipment.)
 - B. Include the **Package Count** and use the drop-down menu to select the **Package Type**. You can add up to 5 levels of packaging by clicking **Add Row**.
 - C. Include the Base Unit Measure and use the drop-down menu to select the weight or volume value.
 - D. Select Save & Continue.



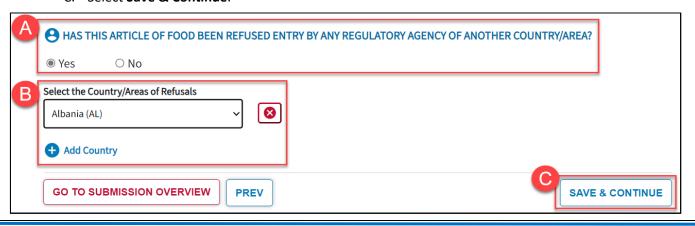




- 17. If you have a containerized shipment,
 - A. Select **Bulk Shipment**.
 - B. Enter the Total Unit Measure and use the drop-down menu to select the amount base unit.
 - C. Select Save & Continue.



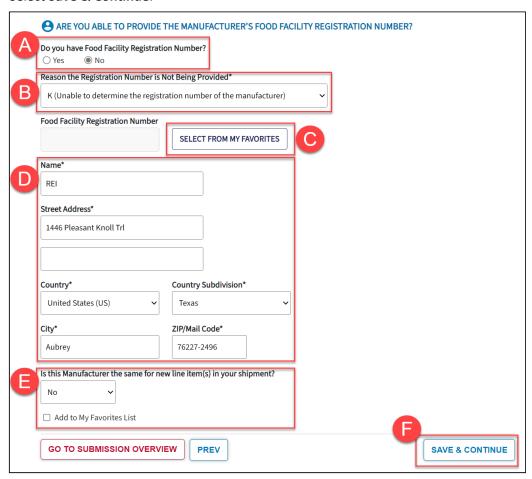
- 18. After selecting Save & Continue, you land on the **Refusal Information** page.
 - A. If the article of food has been refused entry by any country, select **Yes**. If it has not been denied entry, select **No**, and skip to C.
 - B. Use the drop-down menu to select the **Country/Area of Refusals**. You can add up to 5 countries by clicking **Add Row**. To delete a Country, click on the **red X**.
 - C. Select Save & Continue.







- 19. If the Product Code represents processed food, the **Manufacturer** displays. (Skip to the next step if your Product Code is for fresh produce.)
 - A. If you select **Yes**, you have a **Food Facility Registration Number**, type the number in the section below. If you select, **No**, you do not have a **Food Facility Registration Number**, you must provide a reason.
 - B. If you select No, choose a **Reason the Registration Number is Not Being Provided** from the drop-down menu.
 - C. If you have the Manufacturer's information saved, click on the **Select From My Favorites** to autogenerate the Name and Address fields.
 - D. If you do not have the Manufacturer's information saved, complete the **Name** and **Address** fields manually.
 - E. Select **Yes** or **No** from the drop-down to answer whether the Manufacturer is the same for new line items in your shipment.
 - F. Select Save & Continue.

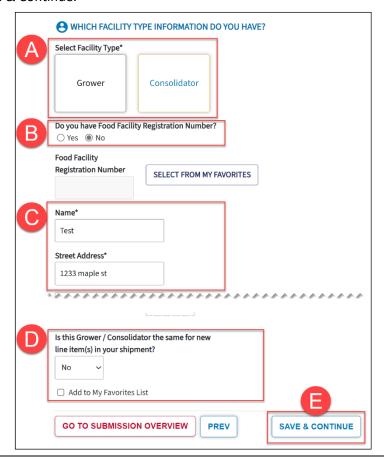






- 20. If the Product Code is for harvested food in its natural state, you land on the **Grower/Consolidator**.
 - A. Select the Facility Type.

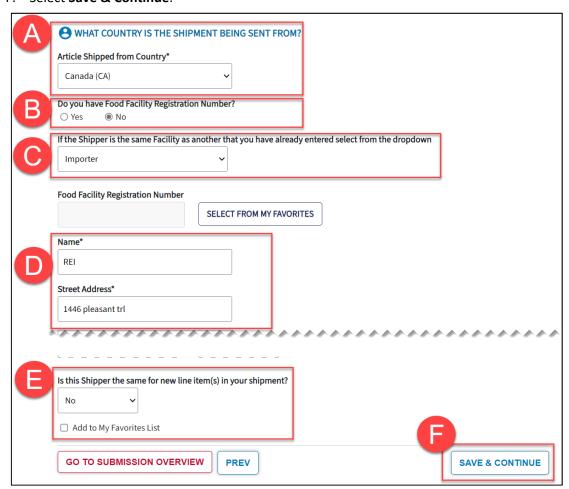
 Note: Consolidator can only be selected if the grower(s) are not known.
 - B. If you have the Food Facility Registration Number, select Yes, and type the number in the section below. If you do not have the Food Facility Registration Number, select No.
 - C. Complete the Facility Name and Address fields manually or selecting from favorites.
 - D. Select Yes or No from the drop-down to answer whether the Grower/Consolidator is the same for new line items in your shipment.
 - E. Select Save & Continue.







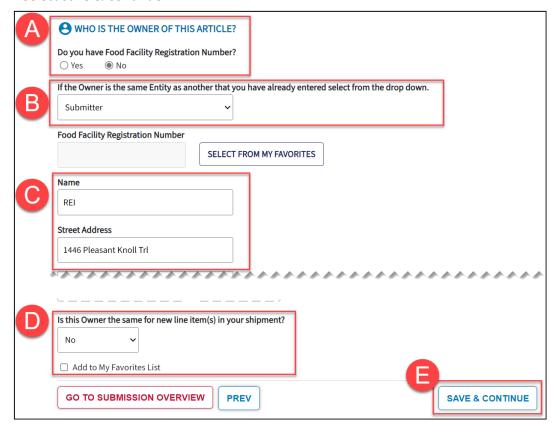
- 21. Next, the **Shipper** page opens.
 - A. Select the **Country** the article is shipping from by using the **drop-down menu**.
 - B. If you have the **Food Facility Registration Number**, select **Yes**, and type the number in the section below. If you do not have the **Food Facility Registration Number**, select **No**.
 - C. If the Shipper is the same facility as another you have already entered, select from the **drop-down** menu.
 - D. The Name and Address fields autogenerate after you select the Shipper. If the Shipper is different from other facilities, manually enter the name and address fields or select from your favorites.
 - E. Select **Yes** or **No** from the drop-down to answer whether the Shipper is the same for new line items in your shipment.
 - F. Select Save & Continue.







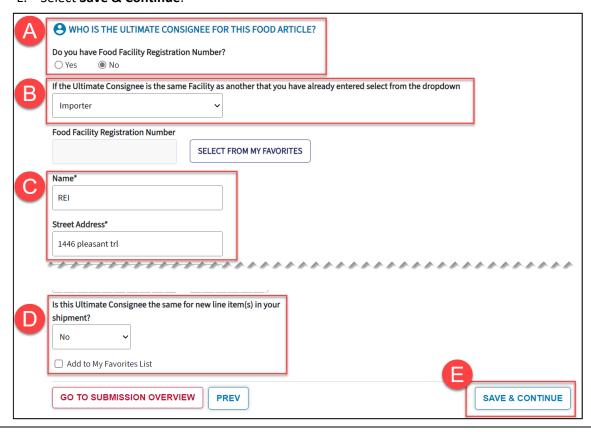
- 22. After selecting Save & Continue, the **Owner** page displays.
 - A. If you have the **Food Facility Registration Number**, select **Yes**, and type the number in the section below. If you do not have the **Food Facility Registration Number**, select **No**.
 - B. If the Owner is the same facility as another you have already entered, select from the **drop-down menu**.
 - C. The Name and Address fields autogenerate after you select an Owner. If the Owner is different from other facilities, manually enter the name and address fields or select from your favorites.
 - D. Select **Yes** or **No** from the drop-down to answer whether the Owner is the same for new line items in your shipment.
 - E. Select Save & Continue.







- 23. Next, complete the **Ultimate Consignee** page.
 - A. If you have the **Food Facility Registration Number**, select **Yes**, and type the number in the section below. If you do not have the **Food Facility Registration Number**, select **No**.
 - B. If the Ultimate Consignee is the same facility as another you have already entered, select from the **drop-down menu**.
 - C. The Name and Address fields autogenerate after you select an Ultimate Consignee. If the Ultimate Consignee is different from other facilities, manually enter the name and address fields or select from your favorites.
 - D. Select **Yes** or **No** from the drop-down to answer whether the Ultimate Consignee is the same for new line items in your shipment.
 - E. Select Save & Continue.







24. After completing all pages, select **Review** in the Navigation Panel.

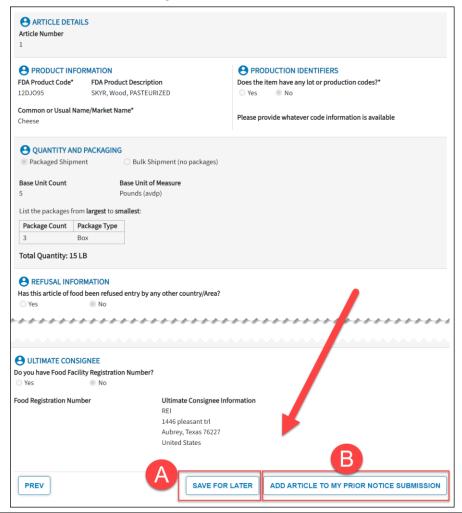


Note: Any changes you make automatically save. You do not need to select Save & Continue before selecting the next page from the Navigation Panel.





- 25. Review the fields on the **Review** page.
 - A. If all the information is correct, select Add Article to my Prior Notice Submission.
 - B. If you select **Save for Later**, the article's status shows **In Progress** on the Submission Page. You must add the article before submitting to FDA.







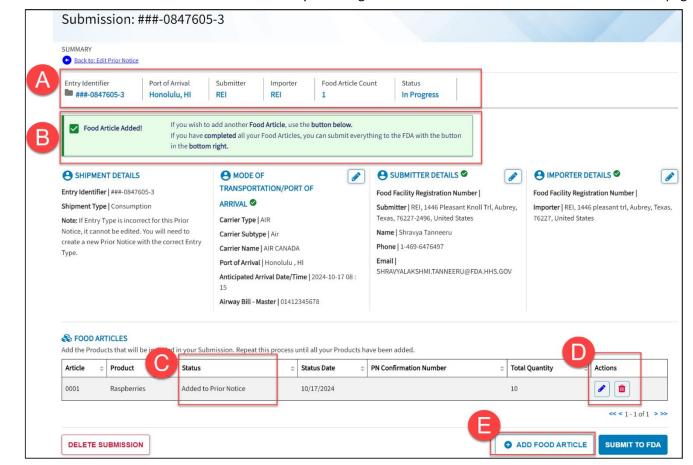
26. After selecting Add Article to my Prior Notice Submission, you land on the **Add Article Confirmation** pop-up window. Select **Yes, Create new Food Article** or **No, Done creating Food Articles** to continue to the **Submission Summary** page.







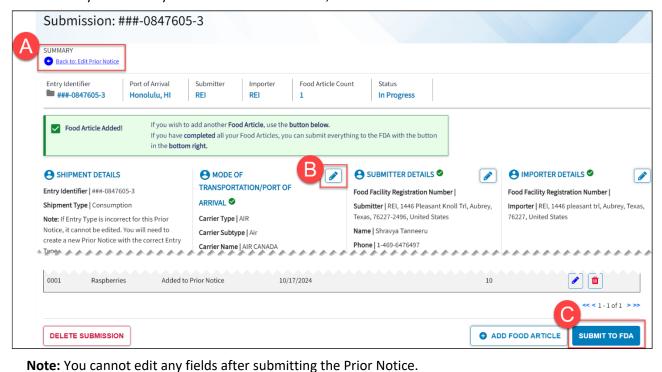
- 27. The **Submission Summary** page opens.
 - A. The data ribbon at the top of the page auto populates with the data entered from each section.
 - B. A **Food Article Added** notification appears at the top of the page.
 - C. The status of the food article is **Added to Prior Notice**.
 - D. Select the pencil edit icon or trash can delete icon in the Actions column to edit or remove the food article.
 - E. You can add another food article by selecting the **Add Food Article** button at the bottom of the page.







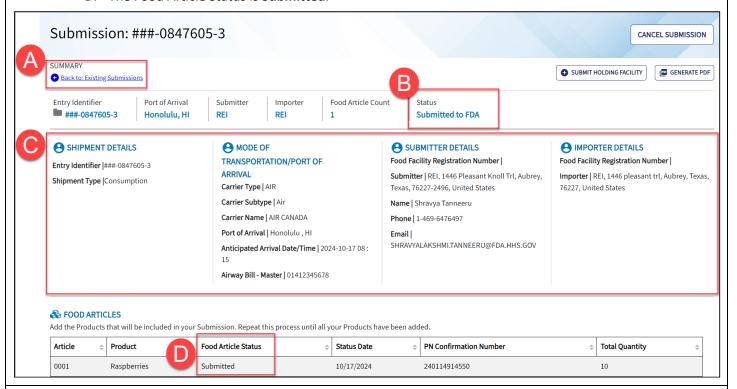
- 28. There are two options to edit fields on the Submission Summary page.
 - A. Click on the Back to: Edit Prior Notice option on the top left corner to return to the Prior Notice page.
 - B. Click on the **Edit** icon to return to a specific section.
 - C. If you are ready to submit the Prior Notice, select Submit to FDA.







- 29. Review the **Submission** page.
 - A. Select the **Back to: Existing Submissions** link in the top left corner of the page to go to the Manage Submissions page.
 - B. The status shows **Submitted to FDA**.
 - C. The Prior Notice fields are complete and cannot be edited.
 - D. The Food Article Status is **Submitted**.



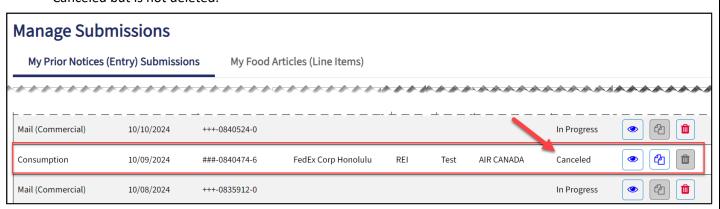
30. Three options are available on the top right corner of the Submission page: **Cancel Submission**, **Submit Holding Activity**, and **Generate PDF**.







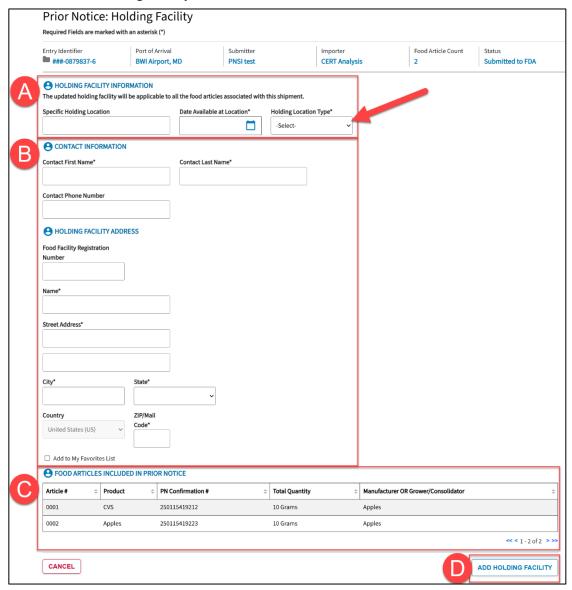
31. If you need to cancel your submission, select the **Cancel Submission** button. The Prior Notice status updates to Canceled but is not deleted.







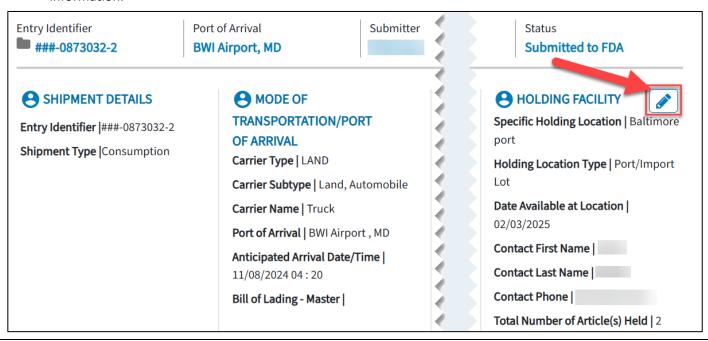
- 32. If you need to submit a holding facility, select the **Select Holding Facility** button.
 - A. Complete the **Specific Holding Location**, **Date Available at Location**, and select the **Holding Location Type** from the drop-down menu.
 - B. Complete the Contact Information.
 Note: The holding facility defaults the Country to the United States (US). The holding facility cannot be outside of the United States.
 - C. Food articles in a Prior Notice will be stored in the same holding facility.
 - D. Select Add Holding Facility.







33. You can now see the **Holding Facility** information on the Submission page. **Note:** After you submit the Holding Facility, you can click the edit icon to update the Holding Facility information.



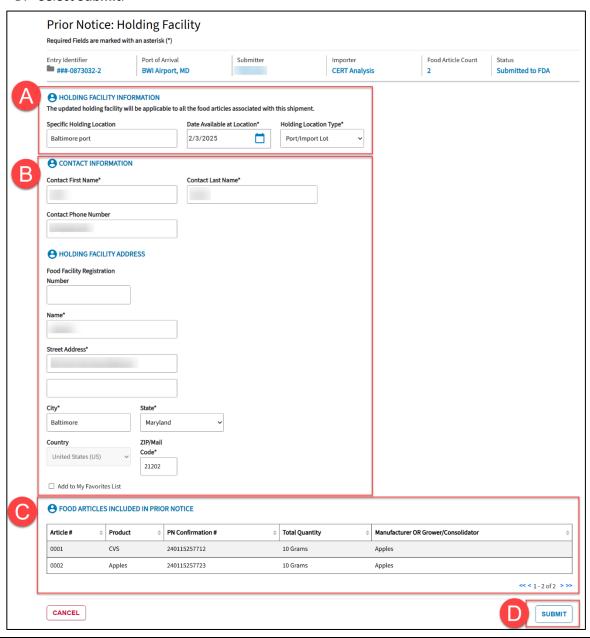




- 34. Once on the Edit Page, you have the opportunity to update all fields.
 - A. Edit the Holding Facility Information.

Note: The updated holding facility information will be applicable to all the food articles associated with this shipment.

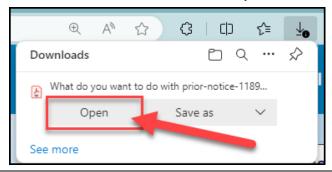
- B. Edit the Contact Information and Holding Facility Address.
- C. Food Article(s) Included in Prior Notice are listed.
- D. Select Submit.







35. To download a copy of the PDF, select Generate PDF and click Open or Save as.



36. The PDF includes the Prior Notice bar code.

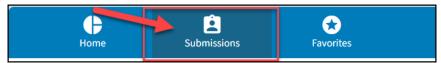




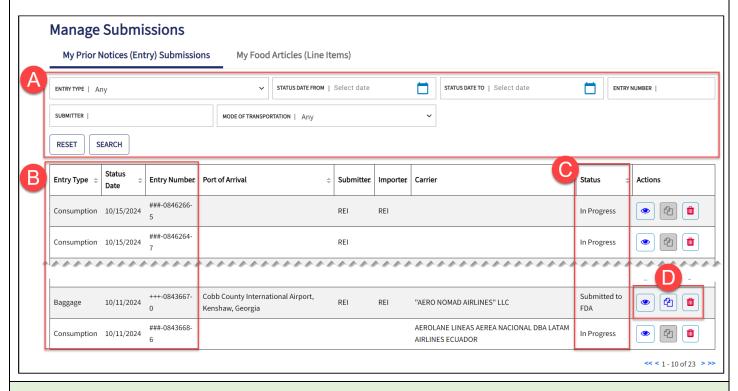


Submissions Tab

1. To view all Prior Notice submissions, select the **Submissions** tab at the top of the page.



- 2. By default, the Submissions page opens on the My Prior Notices (Entry) Submissions tab.
 - A. Search for a submission by **Entry Type**, **Submitter**, **Mode of Transportation**, **Status Dates**, or **Entry Number** and select **Search**.
 - B. All submissions are listed on the page.
 - C. View the status of each submission, In Progress, Submitted to FDA, or Canceled.
 - D. Depending on the status of the submission, the following actions are available, View, Copy, or Delete.



View or Edit a Prior Notice

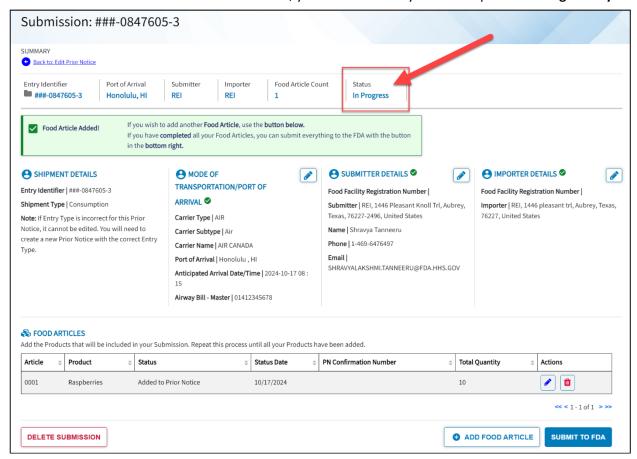
3. To view or edit a submission click on the blue eye icon.







4. On the **Summary Submission** page, if the Prior Notice's status is **In Progress**, you can edit the fields. If the Prior Notice's status is **Canceled** or **Submitted**, you cannot edit any fields except the **Holding Facility**.



Copy a Prior Notice

5. The copy icon is enabled only if the Prior Notice's status shows Submitted to FDA.







6. Select the **blue copy icon** to make a copy of an existing Prior Notice.



7. Select Confirm on the **Copy Prior Notice Confirmation** pop-up window.



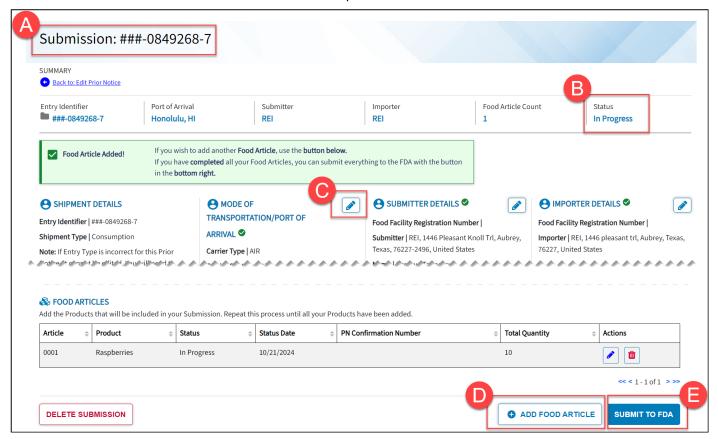
8. If you want to copy the Prior Notice with the food article, select the food article from the list and select **Copy** with **Selected Food Articles**. If you do not want to continue with a food article, select **Copy with No Food Articles**.







- 9. A copy of the **Summary Submission** page opens.
 - A. The Prior Notice copy is assigned a new Submission Number.
 - B. The status is In Progress.
 - C. You can edit all the fields while in progress.
 - D. If you did not copy a food article or need to add another food article, select the **Add Food Article** button.
 - E. Select **Submit to FDA** when all fields are complete.



Cancel or Delete a Prior Notice

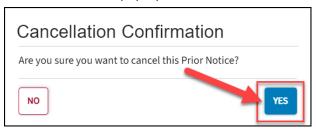
10. To delete a Prior Notice, select the red trash icon.







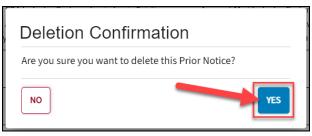
11. If the Prior Notice's status is **Submitted to FDA**, the prior notice <u>cannot</u> be deleted entirely. To continue, select **Yes** on the **Cancellation Confirmation** pop-up window.



The status updates to Canceled.

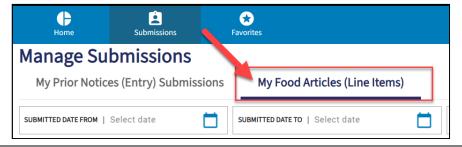


12. If the prior notice's status is **In Progress**, the prior notice <u>can</u> be deleted permanently. To continue, select **Yes** on the **Deletion Confirmation** pop-up window.



My Food Articles (Line Items)

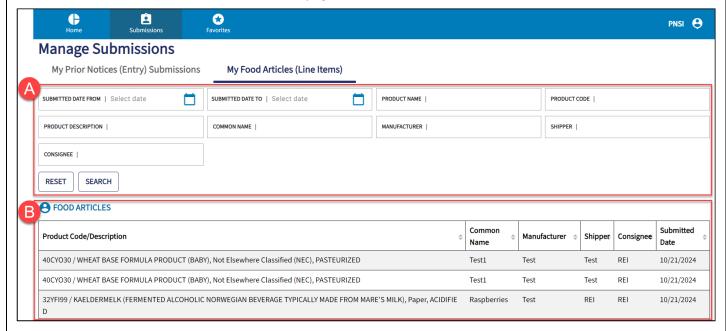
13. To view only the submitted food articles, select the **My Food Articles (Line Items)** at the top of the **Manage Submissions** page.







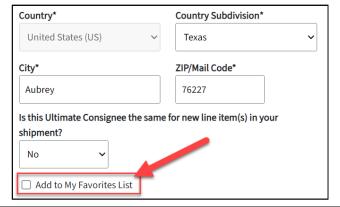
- 14. The My Prior Notices (Entry) Submissions section opens.
 - A. Search for a submission by **Submitted Dates**, **Product Name**, **Product Code**, **Product Description**, **Common Name**, **Manufacturer**, **Shipper**, or **Consignee** and select **Search**.
 - B. All food articles are listed on the page.



Note: This is a read-only page. There are no actions available.

Favorites Tab

1. If you add an address by selecting **Add to My Favorites List**, it auto populates in the **Favorites Tab**.







2. To view the favorites list, select the **Favorites** tab from the top navigation bar.



- 3. The My Favorite Entities page opens.
 - A. Search for an address by the **Entity Name**, **Country**, or **City** and select **Search**.
 - B. The list of entities is on the page. Select the **drop-down arrow** to the left of the Entity column to expand the entity details.
 - C. To delete and entity, select the **red trash icon** on the right side of the page in the Actions column.

